



## Specialty pharmacy program available online

Blue Cross and Blue Shield of Georgia, Inc. and Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. (BCBSGa/BCBSHP) is pleased to announce that requests for a specialty pharmacy management program are now available online.

**Beginning with services provided on and after February 8, 2010**, all providers ordering specialty pharmaceuticals will be able to obtain an order number online via the **ProviderPortal<sup>SM</sup>** application. The **ProviderPortal** is available twenty four hours a day, seven days a week. To access **ProviderPortal** simply log on at [www.americanimaging.net/specpharm](http://www.americanimaging.net/specpharm). Select BCBSGa from the drop down menu. If you are a new user, you may register for **ProviderPortal** beginning January 22, 2010. If you are already registered for **ProviderPortal**, you do not need to re-register. Specialty pharmacy dispensing (servicing) providers are strongly encouraged to verify that an order ID number has been obtained before scheduling and delivering specialty pharmaceuticals.

Please utilize the checklist below as a guideline to ensure you have all the information necessary prior to requesting specialty pharmacy medications online:

- Member identification number, name, date of birth
- Ordering physician information (name, location)
- Dispensing (servicing) provider information (name, location)
- Drug(s) being requested; initial or reauthorization request
- Patient Diagnosis
- Clinical symptoms/indications (intensity/duration)
- Drug Dosing Information (strength, frequency and duration of administration)

For most situations the above information will be sufficient to satisfy the request. For complex cases, more information may be necessary, including results of past treatment history (previous tests, duration of previous therapy and/or relevant clinical medical history).

Order numbers are valid for up to twelve (12) months, depending on the drug requested. Retrospective requests more than three (3) calendar days from the current date cannot be certified online.

For questions regarding the specialty pharmacy management program, please contact your local provider representative or our provider support line at 888-706-3475.

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